Provider Bulletin 20-32



To: AD Waiver and Personal Assistance Providers Participating in the Nebraska Medicaid Program

From: Jeremy Brunssen, Interim Director

Date: September 22, 2020

Re: Live-In Caregivers and the applicability of EVV requirements

The Department of Health and Human Services (DHHS), Division of Medicaid and Long-Term Care is providing this bulletin to clarify Electronic Visit Verification (EVV) requirements for Aged & Disabled Waiver and Personal Assistance Services program participants with live-in caregivers.

Nebraska Live-In Caregiver EVV Requirements

On August 8, 2019, CMS released an informational bulletin providing additional guidance on the applicability of EVV to Medicaid services provided by live-in caregivers. The CMS guidance permits states to include or exempt live-in caregivers from the EVV mandate. This guidance can be found here: https://www.medicaid.gov/federal-policy-guidance/downloads/cib080819-2.pdf

DHHS has decided to include all caregivers under the EVV mandate. This decision was made to ensure the safety of program participants, who often receive their services in secluded settings. The EVV system will verify the delivery of services to all program participants. Providers must submit claims that are true, accurate, and complete.

If you have any questions, please email us at: DHHS.MedicaidFA-EVV@nebraska.gov

For more information on the EVV project, and to subscribe for updates, please visit our dedicated webpage at http://dhhs.ne.gov/Pages/Electronic-Visit-Verification.aspx

Provider Bulletins, such as this one, are posted on the DHHS website at http://dhhs.ne.gov/pages/MedicaidProvider-Bulletins.aspx. Please subscribe to the page to help you stay up to date about new Provider Bulletins.